

Loyalty Reward Scheme / WCF Fuels Perks

Benefits and Membership

The Loyalty Reward Scheme is organised by WCF Ltd T/A WCF Fuels North West, WCF Fuels North East, WCF Chandlers and Allan Stobart Lubricants and Fuel, hereafter referred to as WCF Fuels. Each member of the Loyalty Reward Scheme will receive the following annually:

- One free upgrade to our premium heating oil, Keromax or AGA Max (unless opted out).
- Exclusive quarterly Offers and Vouchers.
- Entry into our quarterly Prize Draw.
- quarterly E-Newsletter Newsletters.

To be part of the Loyalty Reward Scheme, you must order a minimum of 500 litres of heating oil directly from any of our WCF regional offices or the website:

- WCF Fuels North West: www.wcfnw.co.uk
- WCF Fuels North East: www.wcfnortheast.co.uk
- Allan Stobart Lubricants and Fuel: www.allanstobart.co.uk
- WCF Chandlers: www.wcfchangers.com

This must be a one-off order, placed at least once every 12 months.

The Loyalty Reward Scheme and its benefits are offered at the sole discretion of WCF Fuels.

Loyalty Scheme Terms and Conditions

Please read these terms and conditions carefully.

General

These terms and conditions, together with our Privacy Policy, Cookies Policy, and Website Terms and Conditions ("Terms"), apply to your membership of the Loyalty Reward Scheme. WCF Fuels may update the Terms from time to time, for example, to comply with changes in the law or to account for new features in the Loyalty Reward Scheme.

If we revise these Terms, we will give you at least one month's written notice. If the changes are unsatisfactory to you, you may cancel your membership by emailing us at

- WCF Fuels North West: Rewards@wcfnw.co.uk
- WCF Fuels North East: sales.support@wcfnortheast.co.uk
- Allan Stobart Lubricants and Fuel: marketing@allanstobart.co.uk
- WCF Chandlers: loyaltyreward@wcfchangers.co.uk

WCF Fuels reserves the right to cancel, discontinue, temporarily or permanently, or amend the Loyalty Reward Scheme or its rules without prior notice (including in cases of suspected or actual

fraud). In any disputes regarding the rules, notice, conduct, or results of the Loyalty Reward Scheme, the decision of WCF Fuels shall be final.

Employees of WCF Ltd and their family members are exempt from the Loyalty Reward Scheme.

To be eligible, you must be a UK resident, aged 18 or over. Only one membership per person/email address is permitted.

To maintain membership, you must purchase a minimum of 500 litres of heating oil directly from WCF Fuels at least once every 12 months. The qualifying period runs from January 1 to December 31.

You are responsible for providing accurate registration information and updating us of any changes.

You may cancel your membership at any time by contacting us at:

- WCF Fuels North West: www.wcfnw.co.uk
- WCF Fuels North East: www.wcfnortheast.co.uk
- Allan Stobart Lubricants and Fuel: www.allanstobart.co.uk
- WCF Chandlers: www.wcfchandlers.com

WCF Fuels may suspend or terminate your membership for failure to comply with the Terms.

We may discontinue the Loyalty Reward Scheme with reasonable notice and delete your records upon membership termination.

WCF Fuels accepts no responsibility for any loss or damage arising from participation in the Loyalty Reward Scheme or technical issues affecting entries. Proof of delivery is not proof of receipt.

Prize Draws

The Prize Draw is promoted by WCF Fuels as part of the Loyalty Reward Scheme. A minimum of four Prize Draws will be held annually, and all Loyalty Reward Scheme members will be automatically entered, with one entry per customer, per draw permitted. Prizes will be determined at WCF Fuels' discretion, with prior communication to members.

If the prize includes 500 litres of home heating oil (28-second burning oil), it will only be available within WCF Fuels' distribution area.

Winners will be selected randomly and notified by email or post within seven days of the draw. Prizes are non-transferable, and no cash alternative is available. Prizes must be redeemed within 6 months of notification. Unclaimed prizes will be forfeited.

Free Keromax Upgrade

WCF Fuels accepts no liability for damage, loss, or injury due to the use of the additive. The upgrade does not alter the need for your boiler's annual servicing by an OFTEC-registered engineer. Vouchers for the upgrade will be sent via email marketing.

Marketing and Data Protection

By joining the Loyalty Reward Scheme, you consent to WCF Fuels processing your personal data in line with our Privacy Policy, which is available on our websites. You may opt out of marketing and the Loyalty Reward Scheme at any time by contacting us through the following means:

- WCF Fuels North West: Rewards@wcfnw.co.uk
- WCF Fuels North East: sales.support@wcfnortheast.co.uk
- Allan Stobart Lubricants and Fuel: marketing@allanstobart.co.uk
- WCF Chandlers: loyaltyreward@wcfchangers.co.uk

Unsubscribing from email marketing will remove you from the Loyalty Reward Scheme.

Other Important Terms

We may transfer our rights and obligations under these Terms to another organisation, but this will not affect your rights. No third party shall have rights to enforce these Terms.

Each section of these Terms operates separately. If any section is found unlawful, the rest shall remain in force.

These Terms are governed by English law. You and WCF Fuels agree that the courts of England will have exclusive jurisdiction.

WCF Fuels